



## Working with and Advocating for People with Disabilities

### General Resources

#### Articles

- [Communicating with a Client through an Interpreter](#)
- [Strategies for Working with People who have Disabilities](#)
- [Communicating With and About People with Disabilities](#)
- [Guide to Etiquette and Behavior for Working with People with Disabilities](#)
- [Respecting Choice and Preferences of the Client](#)
- [Accommodating Parties with an Intellectual Disability](#)
- [Accommodating Parties with a Learning Disability](#)
- [Accommodating Parties with a Psychiatric Disability](#)
- [Accommodating Parties with a Head Injury](#)
- [Accommodating Parties with Low Vision or Blindness](#)
- [ADA Primer for State and Local Governments 2015](#)
- [WA State Access to Justice Technology Principles 2004](#)

#### Videos

- Northwest ADA Center [Introduction to Respectful Interactions](#)
- [Northwest ADA Center videos](#) about people who are [blind](#), have [speech disabilities](#), [use wheelchairs](#), are [deaf or hard of hearing](#), have [non-apparent disabilities](#), or use [service animals](#)
- [OAH Mock Hearing \(Unemployment Insurance\)](#)
- [OAH Mock Hearing \(Child Support\)](#)
- [State of Oregon – Mock telephone hearing \(unemployment\)](#)
- [Generic administrative hearing from Canada’s Justice Education Society of BC](#)
- [Using a Screen Reader](#)
- [Making an Accessible Video](#)
- [CART Video](#)
- [Invisible Disabilities](#)
- [Skill Boosters for dealing with disabled people](#)
- [TED talk - The Disability Conversation](#)
- [Too Quick to Judge](#)
- [Kids Meet a Deaf Person](#)
- [Kids Describe Color to a Blind Person](#)
- [Video Relay Service](#)

#### Websites

- [www.oah.wa.gov](http://www.oah.wa.gov)
- [www.washingtonlawhelp.org](http://www.washingtonlawhelp.org)
- Take the [Disability Implicit Association Test](#)
  - The link is not to this specific test. You will need to “agree to proceed” and then select the Disability test from a list.
- [US Department of Justice ADA Information/Technical Assistance](#)
- [Northwest ADA Center](#)
- [Disability Rights Washington](#)
- [ADA National Network](#)